

Strategy

Planned high-level strategy
Focus Strategy with Cost Leadership Strategy

- The following strategic objectives were set
 - Select 3 market segments: 2 highly focused niche market and 1 cost leadership market

Revisions, why?

Ability to compete with different kind of operators

Thoughts

- Why we were successful / why we were not successful?
 - 1. (+)We took everything into consideration, also future
 - 2. (-/+)We changed our strategies in the middle
 - 3. (+)All service areas were covered
 - 4. (-)Investments in WCDMA
 - Which mistakes were made, why?
 - 1. Too careful at first
 - 2. Strategic issues

Expectations and Lessons Learnt

- We expected from the business game
 - 1. Learning by doing

- 2. Practical knowledge of mobile markets
- We learnt from the business game
- 1. Practical knowledge of mobile markets
- 2. Markets changes rapidly
- 3. The business is very complex
- The following was missing from the business game
- 1. Customer behaviour
- 2. Cooperation with other operators
- 3. Aliasing and relationship with subcontractors
- 4. Some effects of the decisions